PRIME HEALTHCARE MEETS HIPPA AND ORGANIZATIONAL COMPLIANCE WITH APPDOME MOBILE SECURITY SUITE

Customer Overview

Prime Healthcare is an award-winning national hospital system with 44 acute-care hospitals providing nearly 43,500 jobs in 14 states. Based in California and one of the largest hospital systems in the country, Prime Healthcare and its hospitals have been recognized as among the "100 Top Hospitals" in the nation 36 times and among the "15 Top Health Systems" three times. Learn more at www.primehealthcare.com.

"Appdome is the only solution that I find very appealing as it can do exactly what we wanted. Appdome's security suite provides complete protection for our apps and can be integrated in minutes on the platform, which is critical for our business and customers."

Uma Mahesh
Regional IT Director (CST)
Prime Healthcare

Business Challenges

Today in the healthcare industry, it is common to find sensitive data on apps and mobile devices. Prime Healthcare has developed its own mobile apps, including patient billing and secure texting, which they found to be more cost-effective than the ones available in the market.

With these proprietary apps, the company needs to ensure all data is protected in compliance with the company's policies and HIPAA*. This is especially important when physicians are using the apps to communicate with other healthcare workers and patients.

The challenge for Prime Healthcare is to find the right security solution to help meet its organizational and HIPAA compliance while ensuring a seamless integration of the required security to its apps.

Another challenge that the company is facing is the security testing process of its apps. Every time Prime Healthcare makes a change to an app's source code, the app must go through security testing. Because Prime Healthcare develops apps on two different operating systems (iOS and Android), the security testing process can be time-consuming and costly.

Prime Healthcare's Goals

Prime Healthcare wants all its developed mobile apps to be fully secured, and the security integration to apps done quickly. Once their apps are secured and ready, Prime Healthcare plans to commercialize the apps to reach a wider audience. The company also intends to extend their apps to hospitals outside of the Prime Healthcare system so that more physicians and patients can leverage the benefits of the apps.

*The Health Insurance Portability and Accountability (HIPAA) Privacy Rule, or Standards for Privacy of Individually Identifiable Health Information, establishes national standards for the protection of certain health information. The Security Standards for the Protection of Electronic Protected Health Information (the Security Rule) establish a national set of security standards for protecting certain health information that is held or transferred in electronic form.

Prime Healthcare

Solution

Prime Healthcare spent more than a year researching numerous mobility solutions in the market. The company wanted a solution that ensures its apps will have the required security to protect the data in the apps while meeting the stringent organizational requirements and HIPAA compliance. The company also needed a solution that would work across operating systems and without requiring access to application source code. Appdome's comprehensive mobile security solution and codeless platform is an ideal solution for Prime Healthcare.

Key Features

- **Mobile secuirty suite**
  Appdome mobile security suite delivers best practice mobile security functionality such as disabling screen capture and data-at-rest encryption to mobile apps.

- **Codeless, cloud platform**
  Appdome includes a simple step-by-step intuitive workflow to complete mobile integration work. Users create integrated mobile apps in minutes, using a "click-to-integrate" user interface, without the need to access source code or write a single line of code.

Key Benefits

Without a team of security developers, it was difficult for Prime Healthcare to ensure that the developed apps have the required security baked in to meet organizational requirements and HIPAA compliance. Now, Prime Healthcare enjoys:

- **Accelerated mobile app integration and testing timeframe** when integrating apps with the required security, all done in minutes (instead of months)

- **Complete protection and compliance of mobile apps** that are aligned with the organization's policies. This also includes proper management and deployment of the apps before they can go into the hands of end users

- **Unchanged app behavior** while integrating apps with third-party services such as security. Apps have all the intended features and functionalities

- **Codeless security integration**, with no source code or coding required

- **Cross-platform support** with Appdome working the same way for Android and iOS, with no additional effort from Prime Healthcare

The Appdome platform is Prime Healthcare's solution of choice. The codeless user interface makes security integration to apps fast and easy. The entire process takes place in minutes. In addition, Appdome mobile security suite provides everything the Prime Healthcare needs to ensure its apps, data, and users are protected.